

Plymouth Argyle Football Club

Away Travel Safeguarding Policy 2026/27

1. Purpose

Plymouth Argyle Football Club (PAFC) is committed to safeguarding children and adults at risk travelling on official club-organised away travel. This policy explains the arrangements in place to keep supporters safe.

2. Scope

This policy applies to PAFC staff, volunteers, chaperones, and supporters using official PAFC travel.

3. Safeguarding Commitment

PAFC will provide a safe environment, respond to concerns appropriately, promote equality, and work with relevant agencies where required.

4. Roles and Responsibilities

PAFC will use reputable transport providers, maintain emergency contacts, and ensure safeguarding arrangements are in place.

Chaperones are to act as the main point of contact during travel. The chaperones are not responsible for the care needs of spectators, nor in making alternate arrangements should a spectator fail to show at the agreed location or time.

Parents and carers retain responsibility for their children at all times.

5. Under-18 Travel

Under 16s must travel with a parent, carer or nominated adult aged 21 or over.

Young people aged 16-17 may travel independently with parental consent and emergency contact details.

No groups of 16-18 year olds will be allowed to travel together.

Both the parent and young person are responsible for their own care needs.

Parental responsibility remains with the parent or guardian at all times.

6. Expected Behaviour

Passengers must behave respectfully, follow instructions from drivers and chaperones, and comply with travel and stadium regulations.

Violence, discrimination, harassment, intoxication and conduct that places others at risk will not be tolerated.

7. Safeguarding Concerns

Any safeguarding concern must be reported to a chaperone or the Designated Safeguarding Officer. If someone is at immediate risk of harm, contact 999.

8. Emergencies

PAFC will respond to missing person incidents and medical emergencies, contact emergency services where required and notify emergency contacts as appropriate.

9. Missing Child or Missing Adult at Risk Procedure

Once someone has reported a child or adult at risk as missing, these are the immediate actions: establish a last known location, notify chaperones and driver, undertake a safe search, contact parents/carers and notify the DSO.

Where risk exists or the person cannot be located promptly, police must be contacted. All incidents must be recorded on MyConcern and reviewed.

10. Photography and Online Safety

In the case of any photography taken, images should be used responsibly and in line with safeguarding and data protection requirements. Staff and volunteers must maintain appropriate professional boundaries online and in-person.

11. Key Contacts

Ticket Office: ticketing@pafc.co.uk
Safeguarding: safeguarding@pafc.co.uk
Emergency: 999

Appendices (Required by all to complete)**

Please complete all relevant forms by clicking the links below before travelling:

- A. [Under 16 Consent Form](#)
- B. [Independent Travel Consent Form \(16-17\)](#)
- C. [Young Person Code of Conduct](#) **