



ALIVE

AT ARGYLE

CONCERT GUIDE

GENERAL INFORMATION

Alive at Argyle
Concert Guide

When:

Saturday, 24 May / 1pm-11pm

Where:

Home Park Stadium, Plymouth, PL2 3DQ

The Show:

Armand Van Helden, Gorgon City,
Ben Nicky, Songer, Ben Hemsley, Katy B,
Issey Cross, Charlie Tee, Charlie Boon

Gates Open: 1pm

Gates Close: 5pm

AGES 18 +

Challenge 25 will be in operation

Colour Zones

Pitch Standing

Red Zone (General Admission)

Pitch Standing

Yellow Zone (General Admission)

Hospitality VIP/ Wheelchair User

Blue Zone

Family Zone/ Ambulant Disabled

Purple Zone

Re-Entry

The venue will be operating a no re-entry policy. Once you have entered the venue you cannot exit and re-enter.

Special Effects

Some events involve pyrotechnics, flashing lights and other special effects. Contact the venue's dedicated Disability Liaison Officer for details of any special effects expected at your event.



TICKETS

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Refunds/Exchanges

We regret that exchanges and refunds are not available, except in the unlikely event that the concert is cancelled and an alternative date is not available.

We strongly advise against purchasing tickets from anyone other than official ticket providers due to a significant rise in ticket scams.

Digital Wallet Tickets

Adding tickets to a digital wallet is optional and not necessary to gain entry, but can help you avoid internet connectivity issues at the venue. If you're experiencing issues adding tickets, you can access your tickets from the website you bought your ticket from.

Ticket despatch – all tickets are sent to the email address that you used when purchasing tickets

Enquiries

For any queries specifically relating to your ticket purchase and ticket delivery please contact the agent that you purchased from. This will be indicated on your confirmation email.

Tickets are available at:

ALIVE at Argyle 2025 |
Tickets & Line Up | Skiddle



Accessibility Tickets

A complimentary companion ticket is available under certain circumstances and on provision of supporting documents, these include:

Receipt of Higher rate of Disability Living Allowance (mobility or care component).

Receipt of Enhanced rate PIP (Personal Independence Payment).

A personal letter from your GP explaining that support is required and why.

Please email: disability@paafc.co.uk for more information

Accessible Entry Lanes

Please talk to a member of staff at the venue if you have a disability or medical requirement that means you cannot queue. There is an accessible entry lane available as soon as the doors open via the purple entrance.

Assistance Dogs

Assistance dogs are welcome at the stadium but please advise the venue at least seven days before the concert. Please contact: disability@paafc.co.uk for more information.

Due reference will be given to all aspects of safety and guidance from Guide Dogs UK to ensure safety within the Stadium.

Accessible Parking

Accessible parking is available at Milehouse Park and Ride on a first-come, first-served basis.

For further information about parking, please email disability@paafc.co.uk.

Accessible parking can also be found at all major car parks and park-and-ride sites. We recommend planning your journey in advance to avoid any inconvenience.



Accessible Toilet Facilities

There are specially adapted toilets located in the Babcock Devonport End, Portcullis Legals Lyndhurst Road Stand and Beacon Electrical Mayflower Grandstand. Each of these toilets is alarmed. Accessible toilets can be accessed with radar keys and stewards hold a spare key if required.

If you experience any problems with the use of the accessible toilets, please contact the nearest steward.

Further Assistance

If you have any specific questions or medical requirements, please contact Home Park Stadium's Disability Liaison Officer (DLO) on: disability@paafc.co.uk or call 01752 562561



TRAVELLING TO THE STADIUM

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Stadium Drop-Off Point

Please note that parking at the stadium is very limited.

Home Park: Outland Road, Plymouth, PL2 3DQ

What3Words Drop-Off Point: ///stews.land.traded

Parking

We recommend using City Centre Parking.

Big Parking: To book a space, visit www.thebigparking.co.uk.

Montpellier: 85 spaces

Devonport (including the field): 370 spaces

Getting to the Stadium

There are several ways to travel to Home Park:

Walking: The stadium is easily accessible via Central Park from the city centre.

Cycling: Bike parking is available around the stadium, and Beryl Bikes can be hired from the city centre.

Bus: Regular services pass the stadium via Alma Road and Outland Road/Milehouse. Please check City Bus and Stagecoach for schedules.

Taxi: Home Park's preferred taxi providers:

Towercabs – 01752 252525
Need a Cab – 01752 666222



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Park & Ride Services

There will be shuttle buses back to the city centre after the event.

Please use City Centre Parking, as the Park & Ride locations will be locked after hours.

By Train

Plymouth Railway Station is a 15-20 minute walk through Central Park to Home Park (uphill but scenic).

Alternatively, it's a 5-minute taxi ride.

Last train times on Saturday, 24 May:

To Cornwall: 9.21pm

To Exeter: 9.50pm

Please check with train operators for any updates to schedules.

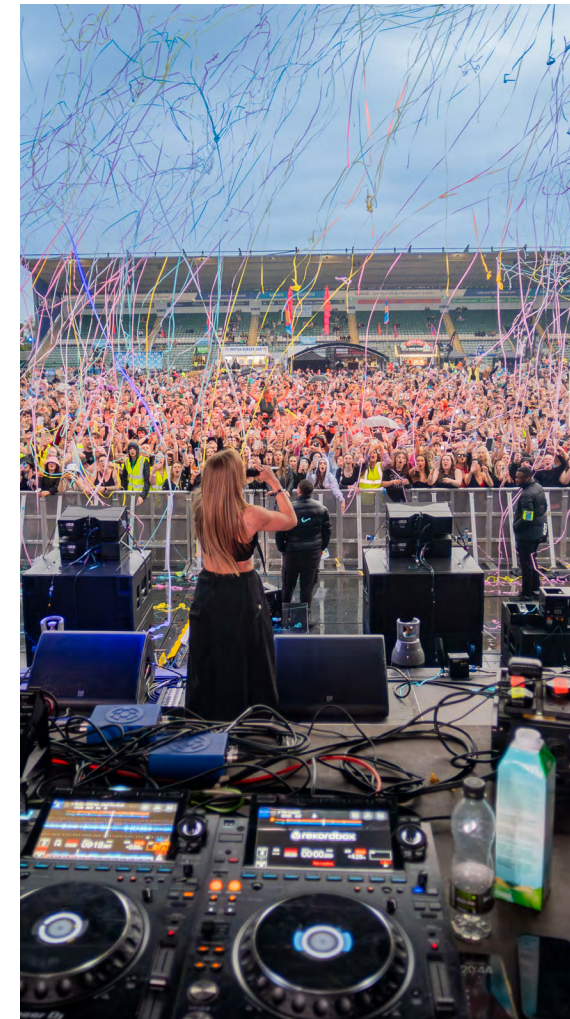
Post-Event Bus Information

Heading back into town after the event?

Buses will be running at the following times:

Departing from Milehouse Park & Ride
(near the Jack Leslie statue):
10.45pm, 11.15pm, 11.45pm

Arriving at Royal Parade:
10.55pm, 11.25pm, 11.55pm



Will there be extra bars and toilets?

Exciting news! We've expanded the number of bars for this year's concert. Outside the concourse, there will be additional food and drink outlets accessible to all attendees. To minimise wait times, we'll offer two-pint cups and increase staff numbers. If you encounter a long queue at one bar, consider exploring others with shorter wait times. Your patience is appreciated!

Can I bring in food and drink?

Food and drink are not permitted to be brought into the venue. If you have a medical condition such as diabetes, then a doctor's note will permit diet-specific food and drink only. A range of food and drink will be available to purchase at the venue. Please email: disability@pafc.co.uk for more information.

Home Park Stadium is a cashless venue – all transactions will be via card.

Is the concert seated?

General admission tickets are for standing, with a limited number of seats available. VIP ticket holders will have access to seating in the stands and VIP areas.

Is the concert outdoors?

Yes, the concert will take place on the pitch at Home Park Stadium. Wet weather footwear, such as wellies, won't be necessary as the pitch will be covered with track matting.

If it rains will the concert still go ahead?

Yes, the concert will go ahead in the rain so please come prepared. Please bring clothing appropriate to expected weather conditions.



Visitors with medical requirements

Should you need to bring medicines or medical equipment this will be fine. If, for your peace of mind you'd like to inform the venue and check any details, please contact disability@pafc.co.uk stating which event you are attending.

Can I bring a bag?

Yes, but only one small bag (no bigger than A4 size: Height 297mm (11.7 inches) Width 210mm (8.27 inches) Depth 210mm (8.27 inches)) per person.

Please note there will be no bag drop facilities at this event.

All bags are subject to search, so please avoid bringing one if you can as this will speed up your entry to the concert.

First aid

There are first aid facilities on site, and a designated first aid team will be available should you require any assistance.

Photography

Please do not bring professional audio/visual recording equipment as these will not be permitted within the venue.

Filming and flash photography is prohibited during the concert.

Any cameras that are deemed 'professional' will be confiscated until the end of the concert.



DO'S AND DON'TS

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Do's

Do keep your belongings with you at all times.

Do allow ample time to take advantage of the toilet facilities.

Do bring clothing appropriate to the weather conditions.

Do put any rubbish in the bins provided for you.

Do look out for official vendors and concessions stalls.

Do avoid unlicensed traders outside of the venue offering inferior goods.

Do report anything suspicious to a member of staff.

Do tune into local radio & check social media for the latest travel updates.

Don'ts

Don't bring food or drink into the venue.

Don't arrive with any form of professional audio or visual recording equipment. There will be security checks in place and items may be confiscated if necessary.

Don't bring large bags.

Our concert venue's flooring is not suitable for heels. We recommend wearing flat shoes if you plan to attend the concert.



EXTRA INFORMATION

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Smoking

The stadium is smoke-free and smoking and the use of electronic cigarettes and vapes is not permitted anywhere inside the Ground. There will be a smoking area at the event.

Toilets

All customers have easy access to toilet facilities, including wheelchair-accessible toilets. This year, we have increased the number of available toilets to reduce wait times. If you encounter a long queue, please feel free to explore alternative nearby facilities.

Umbrellas

Umbrellas are not permitted.

Payment

Home Park Stadium is a cashless venue. Please make sure you bring a card or have Apple/Google Pay setup to your phone

National Study in safety & security at music events

Home Park is proud to be taking part in a ground-breaking national study looking at Safety and Security at Large Music Events.

This important project, run by a researcher from Coventry University, is exploring how safe people feel at concerts and festivals and the impact of security measures such as bag searching and sniffer dogs.

To share your thoughts, please click on the link/ scan the QR code to go to the survey - it only takes a few minutes to contribute to the safety of future events, both at Home Park and across the country.



PROHIBITED ITEMS

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- Airhorns or other loud instrument
- Alcohol
- Animals/pets (service animals permitted)
- Any item which could be used as a weapon and/or compromise public safety
- Anything likely to cause injury or harm
- Audio recording devices
- Bottles
- Canes (mobility canes are permitted)
- Cans
- Dangerous or hazardous items
- Drones
- Drugs and drug paraphernalia
- Fireworks, including sparklers
- Flares
- Flags on poles
- Flammables
- Food
- Glass vessels
- Knives
- Laser devices
- Poles
- Professional cameras or video recording equipment
- Promotional items (including flyers, samples, giveaways)
- Sharp objects such as knives or scissors
- Selfie sticks/tripods
- Smoke bombs, canisters or similar
- Torches
- Weapons of any kind (including replicas)
- Umbrellas

All persons attending can expect to be searched. Search is a condition of entry. Detection dogs will be present at this event.

Any person in possession of prohibited items may be refused entry.

Where applicable, items may be passed to the police for further investigation.

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