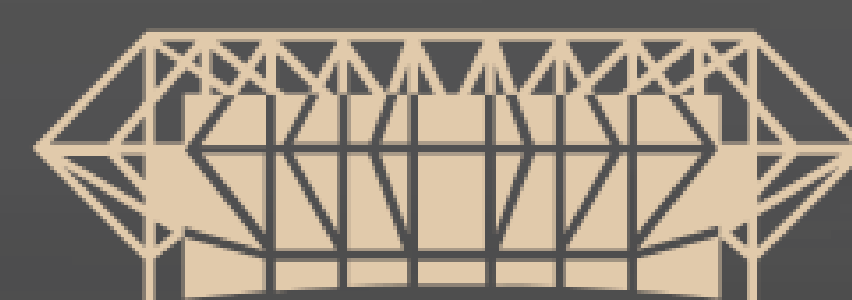


**ALIVE
ALIVE**

A T A R G Y L E

**FESTIVAL
GUIDE**

2024



FESTIVAL DETAILS

LINEUP

BECKY HILL [DJ SET]

BEN NICKY

BRU-C

HANNAH WANTS

PATRICK TOPPING

SOLARDO

A LITTLE SOUND

CHARLOTTE GAINING

CHARLIE BOON

Plus a concourse takeover featuring:

**CASA | VIVA DISCO |
SPEKTRA | LOW**

WHEN

ALIVE takes place on

Saturday May 25th

between 12:00 – 23:00

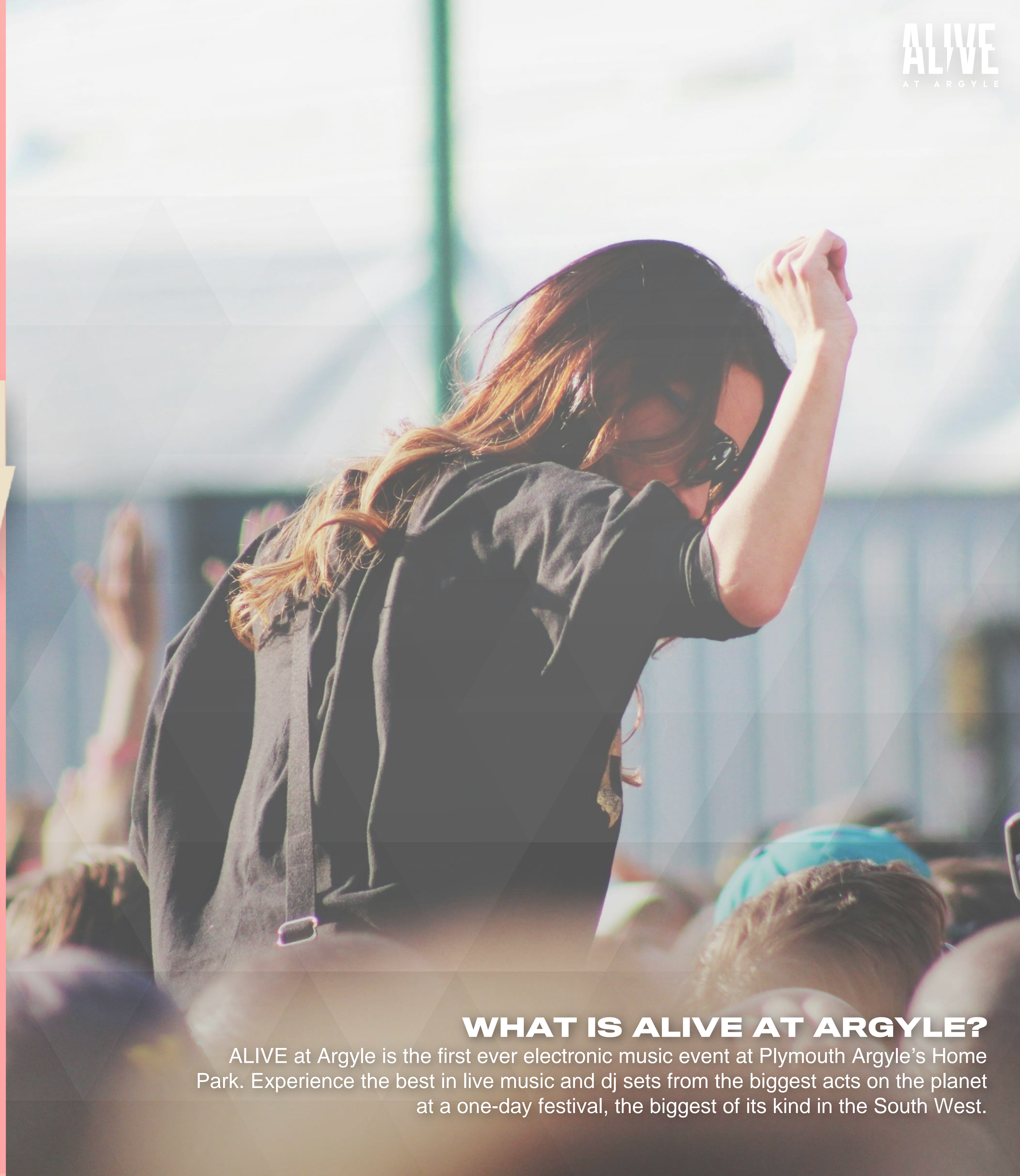
WHERE

**PLYMOUTH ARGYLE'S HOME PARK
HOME PARK,
PLYMOUTH,
DEVON,
PL2 3DQ**

GATES OPEN: 12pm

LAST ENTRY: 3pm

ALIVE
AT ARGYLE



WHAT IS ALIVE AT ARGYLE?

ALIVE at Argyle is the first ever electronic music event at Plymouth Argyle's Home Park. Experience the best in live music and dj sets from the biggest acts on the planet at a one-day festival, the biggest of its kind in the South West.

TICKET TYPES

Standard Tickets (Including Pre-Sale, General Sale & Payment Plan)

- Access to ALIVE at Argyle.
- Available to 16+

VIP (Includes VIP and Payment Plan VIP)

- Fast-track access to
ALIVE at Argyle.
- Raised viewing platform.
- Exclusive VIP Bar Area and Toilets.
- Fast-track priority access
 - to the festival.
- Available to 18+.

BALLER VIP (Ultra Premium, Seated VIP)

Entry for 10 people with VIP fast-track entry.

Table with host in the Players lounge.

Mingle with artists,
2 x Premium Bottled Spirits

VIP access Lanyard with programme

Access to pitch, padded seating and prime viewing
area & exclusive access to VIP Bar & Toilets.



TICKET INFO

BUYING TICKETS ON THE DAY

If there are tickets available, the Box Office at the Mayflower Grand Stand Entrance. These will be available from 12:00 or alternatively online at www.aliveatargyle.com

AGE RESTRICTIONS

This is a strictly 16+ event.

Ages 16-18 do not need to be accompanied by an adult and will not need to show ID.

You will need ID to get a challenge 25 wristband to get access to alcohol

ENQUIRIES

- For any queries regarding your tickets, you need to contact the Customer Service department at your point of purchase
- For general enquiries email info@aliveatargyle.com, do not message on social media

RE-ENTRY

- The stadium will be operating a no re-entry policy. Once you have entered the venue you cannot exit and re-enter.

ACCESSIBILITY

WHERE CAN I BUY TICKETS?

Accessibility Tickets are available to purchase. Please purchase a standard ticket and follow up an email to disability@pafc.co.uk or call titled “Accessibility” with your requirements. We will liaise with you from there or call 01752 562561

Complimentary carer tickets are available under certain circumstances and on provision of “proof of disability”. Such proof shall include:

- Receipt of Higher rate of Disability Living Allowance (mobility or care component)
- Receipt of Enhanced rate PIP (Personal Independence Payment)
- A personal letter from your GP explaining that support is required and why

1 ticket must be purchased for the service user, the carer must arrive with the service user with the above proof and ticket.

• ASSISTANCE DOGS

- Assistance Dogs are allowed into the stadium but please contact Home Park at least seven days before the concert
- Due reference will be given to all aspects of safety and guidance from Guide Dogs for the Blind to ensure safety within the Stadium

• ACCESSIBLE PARKING

- Please use the disabled car-park located outside Home Park

• ACCESSIBLE TOILET FACILITIES

- There are specially adapted toilets located in the Devonport and Lyndhurst stands. Each of these toilets is alarmed. Accessible toilets can be accessed with radar keys and stewards hold a spare key if required.
- If you experience any problems with the use of the accessible toilets, please contact the nearest steward



TRAVELLING TO HOME PARK

ARRIVING BY CAR

The postcode of the ground is **PL2 3DQ**.

PARKING

There is extremely limited parking available in Milehouse Car Park. However there is a car pick up/drop off point on Mayflower Drive

TRAIN

Plymouth Train Station is a 15-20 minute picturesque (though uphill) walk through the back of Central Park to Home Park. Alternatively, it's a 5-minute drive in a Taxi

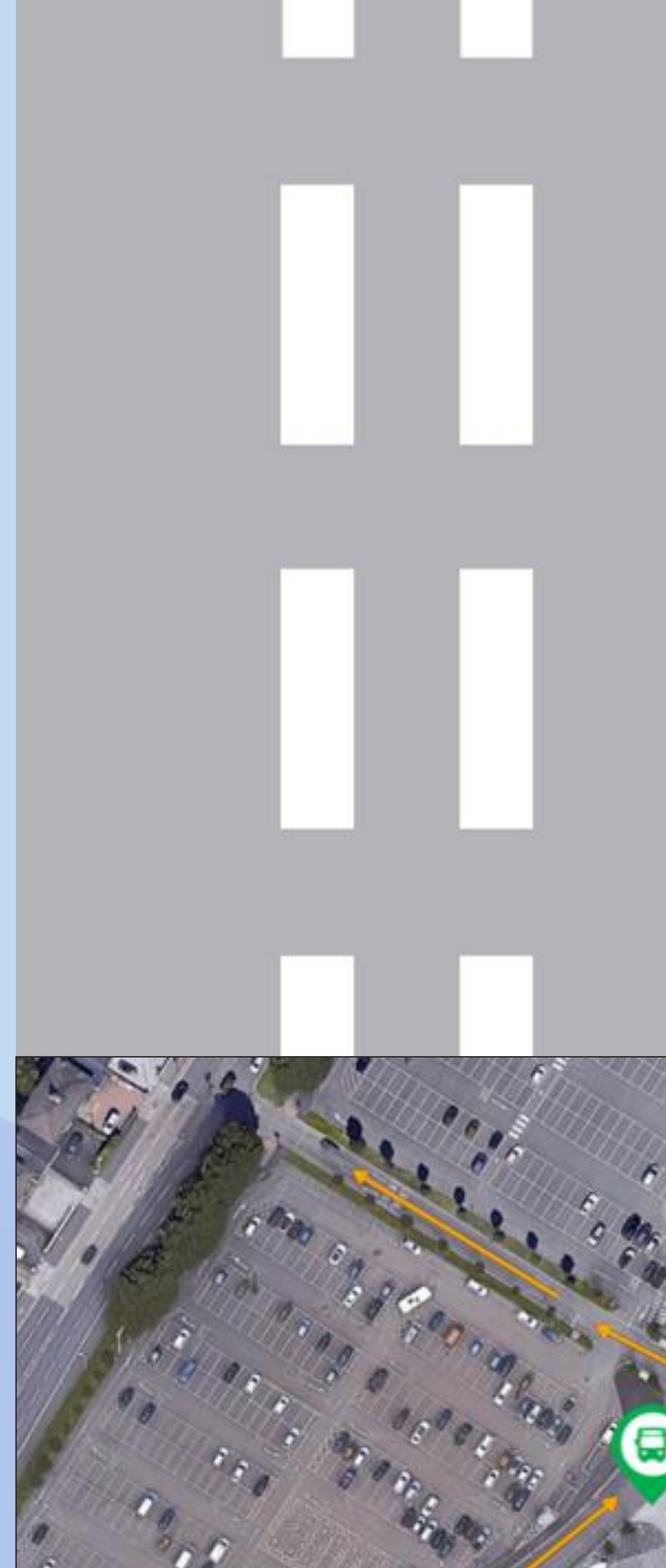
CITYBUS

There will be shuttlebuses running to and from the city centre to Home Park. Please check our socials closer to the time for further details

CAR, BUS AND COACH DROP OFF

The drop-off point is indicated on the figure below.

The vehicles will travel along Outland Road, turn onto Jack Leslie Way, then loop back down to Outland Road, passing through the middle of the Milehouse car park.



CITYBUSES ARRIVING AT ALIVE FROM CITY CENTRE

Bus Stop

Bus No.

Departs

Royal Parade (RP A7)

11,12

12:00, 12:15, 12:45,13:00,
13:15, 14:00, 14:15
14:45,15:00 15:15, 16:00
16:45

Royal Parade (RP A5)

**16, 43,
70**

11:55, 11:25, 12:00, 12:30,
12:55,13:00, 13:25, 13:30,
13:55, 14:00, 1425, 14:30,
1455, 15:00, 15:25, 15:30,
15:55, 16:00

Royal Parade

34

11:00, 11:30, 12:00, 12:30,
13:00, 13:30, 14:00, 14:30,
15:00, 15:30, 16:00, 16:30

11:00, 11:30, 12:00, 12:30,
13:00, 13:30, 14:00, 14:30,
15:00, 15:30, 16:00, 16:30



CITYBUS TIMETABLES

(LEAVING ALIVE)

Milehouse Bus Stop (Alma Rd, Opposite Citybus Depot)	Bus No	Heading To	Departs
	Citybus 16	City Centre	21:53, 22:53
	Citybus 43	City Centre	21:51, 22:51, 23:51
	Citybus 51	City Centre, Marsh Mills, Estover, Derriford	21:06, 21:36, 22:06, 22:36, 23:06
	Citybus 51 (1)	City Centre	23:36
	Citybus 61	City Centre	22:18
	Stagecoach 2	City Centre	22:49, 23:46
	Citybus 70	City Centre	21:02, 22:17
Milehouse Outland Road (Next to Britannia Inn)	Citybus 34 (1)	Crownhill, Derriford Hospital, The George P&R	22:17
	Citybus 61 (3)	Cherry Tree, St Pancras, Hopicknowle, West	22:37

FREQUENTLY ASKED QUESTIONS

IS THE CONCERT SEATED?

General release tickets do not include seating, there will be limited seating options available for you to sit down. If you will require a seat through accessibility please contact disability@pafc.co.uk

VIP Tickets include a seating area if you wish to sit.

HOW DO I PAY?

Home Park is a cashless venue. Only contactless and card payments will be accepted

IS THE CONCERT OUTDOORS?

Yes, but in the event of rain we will have areas of shelter. Our concourse stage is located underneath the Devonport end and sheltered.

IF IT RAINS WILL THE CONCERT STILL GO AHEAD?

Yes, the concert will go ahead in the rain so please come prepared. Please bring clothing appropriate to expected weather conditions.

Please note that there will NOT be a luggage storage or cloakroom

CAN I STILL PAY IN INSTALLMENTS?

Yes, choose Paypal as an option on checkout and you can pay in three.

CAN I BUY OFFICIAL MERCHANDISE?

Yes, official merchandise will be available to purchase within the venue. This will be on sale on the pitch from gate opening times until the end of the day or sold out. Merch is limited.

WILL THERE BE FOOD ON SALE?

Yes, food and drinks will be available on site from various vendors. Catering for all allergies and dietary requirements.

WILL SET TIMES BE ANNOUNCED?

Yes – all set times will be announced before the event and will also be available via our programmes on sale on the day

WILL THE FA CUP FINAL BE SHOWN?

Yes, we will be showing the cup final on the screens in the Lyndhurst Concourse stand for anyone wishing to watch.

CAN I UPGRADE TO VIP TICKETS?

Yes, you can now upgrade your tickets on our website to get fast-track entry, priority bar and VIP toilets.

FREQUENTLY ASKED QUESTIONS

FIRST-AID

There are first aid facilities on site, and a designated first aid team will be available should you require any assistance. Please see map for location or ask the closest steward

FOOD & DRINK

Food and drink are not permitted to be brought into the venue. You may bring one small, sealed plastic bottle of water per person, max 500ml. If you have a medical condition such as diabetes, then a doctor's note will permit diet-specific food and drink only.

A range of food and drink will be available to purchase at the venue. **Home Park Stadium is a cashless venue**

REFUNDS/EXCHANGES

Exchanges and refunds are not available, except in the unlikely event that the concert is cancelled and an alternative date is not available. Or unless you have purchased Skiddle's Refund Protection Policy.

SMOKING

The stadium is smoke-free and smoking nor the use of electronic cigarettes and vapes is not permitted anywhere inside the Ground – There is a smoking area located outside the Lyndhurst stand.

TOILETS

All customers have easy access to toilet facilities and there are wheelchair accessible toilets

TICKETS ON THE DAY

If you buy a ticket on the day please use the Box Office entrance to enter the event.

DO'S

Do ensure you have your ticket and ID ready for arrival – This will get you all in quicker.

Do keep your belongings with you at all times

Do bring clothing appropriate to the weather conditions

Do put any rubbish in the bins provided for you

Do report anything suspicious to a member of staff

DON'TS

Don't bring food or drink (except one small, sealed plastic water bottle) into the venue

Don't arrive with any form of professional audio or visual recording equipment. There will be security checks in place and items may be confiscated if necessary

Don't bring large bags – A4 bags are permitted

Do not smoke on the pitch – there is a smoking area located outside the Lyndhurst Stand



NO WEAPONS



NO DRONES, PROFESSIONAL CAMERAS, OR CAMERAS WITH REMOVEABLE LENS



NO BAGS BIGGER THAN A4 SIZE (40x30cm)



NO UNDERAGE DRINKING
(Fake ID = confiscation & risk of ejection)



NO FLARES, FIREWORKS OR SMOKE EMITTING DEVICES
(You will be charged by the Police)



NO DRUGS (You will be charged by the Police)
"LEGAL/HERBAL HIGHS" ARE NOT PERMITTED



NO GLASS OR METAL/HARD PLASTIC BOTTLES
(INCLUDING HYDRATION PACKS)



NO FOLDING OR INFLATABLE CHAIRS



NO LASER PENS



NO SELFIE STICKS / UMBRELLAS / FLAGS



NO CROWD SURFING



NO FOOD AND DRINK



NO THROWING OBJECTS
(INCLUDING DRINKS)



NO ANTI SOCIAL BEHAVIOUR – USE THE TOILETS

IF YOU RISK ARREST OR EJECTION
IF YOU IGNORE THE FESTIVAL RULES
EVENT CCTV IN USE

PROHIBITED ITEMS

- Airhorns or other loud instruments
- Alcohol
- Animals/pets (service animals permitted)
- Any item which could be used as a weapon and/or compromise public safety
- Audio recording devices
- Bottles
- Canes (mobility canes are permitted)
- Cans
- Dangerous or hazardous items
- Drones
- Drugs and drug paraphernalia
- Fireworks, including sparklers
- Flares
- Flammables
- Food
- Glass vessels
- Knives
- Laser devices
- Poles
- Professional cameras or video recording equipment
- Promotional items (including flyers, samples, giveaways)
- Sharp objects such as knives or scissors
- Selfie sticks/tripods
- Smoke bombs, canisters or similar
- Torches
- Weapons of any kind (including replicas)

ALL ITEMS WILL BE CONFISCATED AND MAY BE PASSED TO THE POLICE TO DEAL WITH FURTHER

ANY PERSON IN POSSESSION OF SUCH ITEMS WILL BE REFUSED ENTRY TO THE STADIUM ITEMS

SECURITY

Your bags will be checked and you may be subject to a search on entry to the stadium. This is for everyone's safety and we ask that you remain patient and co-operate with security staff

We search everyone entering the venue and employ a range of other security measures in and around the site, some of which may not be visible

Each member of staff is here to ensure your comfort and safety. They have all been briefed to keep an eye open for anything unusual

Please arrive in good time as our enhanced security measures may mean that it might take a little longer to get into the venue

There will be a pro-active terrorism measure on site. If you notice anything suspicious please notify a steward

In order to make the screening process go as smoothly as possible, please keep all personal items to a minimum. Only small handbags and shoulder bags will be allowed into the venue

Please note that there will NOT be a luggage storage or cloakroom facility at the venue

The use of threatening behaviour, foul or abusive language is strictly forbidden and will result in arrest and/or ejection from the Ground

Racial, homophobic or discriminatory abuse is strictly forbidden and will result in arrest and/or ejection from the Ground