



SUPPORTERS GUIDE 2022/23



WELCOME TO HOME PARK

Welcome to Home Park and to Plymouth Argyle Football Club.

Here at Plymouth Argyle, we are passionate about providing all supporters, both home and away, with the best match-day experience possible. This guide has been created to give you an insight into your upcoming visit and to help you make the most of your time with us.

Whether you're a first time visitor or a Home Park veteran, this guide will provide you with all the details you need to make your trip as smooth and enjoyable as possible. From travel to tickets, family entertainment to food & drink, we have you covered.

TRAVEL BY CAR

Home Park is easily accessible by car. Situated just off the A38, the stadium can be easily located along Outland Road. From the east, take the A38 to Plymouth and exit at Manadon roundabout, signposted "Plymouth Argyle and Ferry Port" and A386. Take the second exit at the roundabout, following the direction of the flyover, to the left. Travel a mile on this road, and Home Park will appear on your left.

If coming from the west, head towards Plymouth on the A38, and take the junction indicated above, but take the fifth exit, to the right. For Sat-Nav purposes, the postcode of the ground is PL2 3DQ.

Outland Road Car Park, adjacent to Home Park, is a very large (and free!) car park. It is council-run, and is typically a park-and-ride car park into the city. It is free to use on match-days but fills up quickly, so early arrival is essential to secure a space.

In line with the club's values of being environmentally responsible and community focused, we are committed to reducing our carbon footprint and the impact that match days have on the environment. We encourage supporters, therefore, to car share wherever possible, or to consider using public transport to reach Home Park.





TRAVEL BY BUS & RAIL

By Bus/Coach

Plymouth Citybus run multiple routes to the stadium from across the city. If travelling to Plymouth by coach, Plymouth Coach Station (PL1 1HZ) is situated in the City Centre and is approximately a 30 minute walk on foot, or a 5-10 minute taxi ride.



By Train

Plymouth Train Station lies 1 mile away from Home Park and there is a paved walking route (taking approx. 20 mins) that takes you through Central Park straight to the stadium. Please note that although picturesque, a portion of the walk is up a steep hill.

Thank you for considering using public transport as your method of reaching Home Park. Travelling to us in this way greatly helps to reduce our collective carbon footprint and helps to minimise the impact that match days have on the environment and our local community.

TRAVEL COACHES

If you are visiting by coach, please note that there is no coach parking available at Home Park.

Coaches can drop off at the stadium (Home Park, PL2 3DQ), as per the map below, from 2 hours prior to kick off on a match day. They will be met there by a club steward who will show them where they can unload. They will then be asked to leave the area.

Away supporter coaches can return to the stadium 1 hour after kick off, to reverse along the concourse to the away end (directed by club stewards), so that they will be directly outside the away turnstiles ready for supporters of the visiting team to depart when the match finishes.

Some venues which provide coach parking can be found below. Please note it will be the coach company/trip organiser's responsibility to contact the below locations in advance if parking is required, not PAFC's.

Plymouth Life Centre

(directly adjacent to the stadium – up to 5 coach spaces available)

40 Mayflower Drive, Plymouth, PL2 3DG
01752 606900

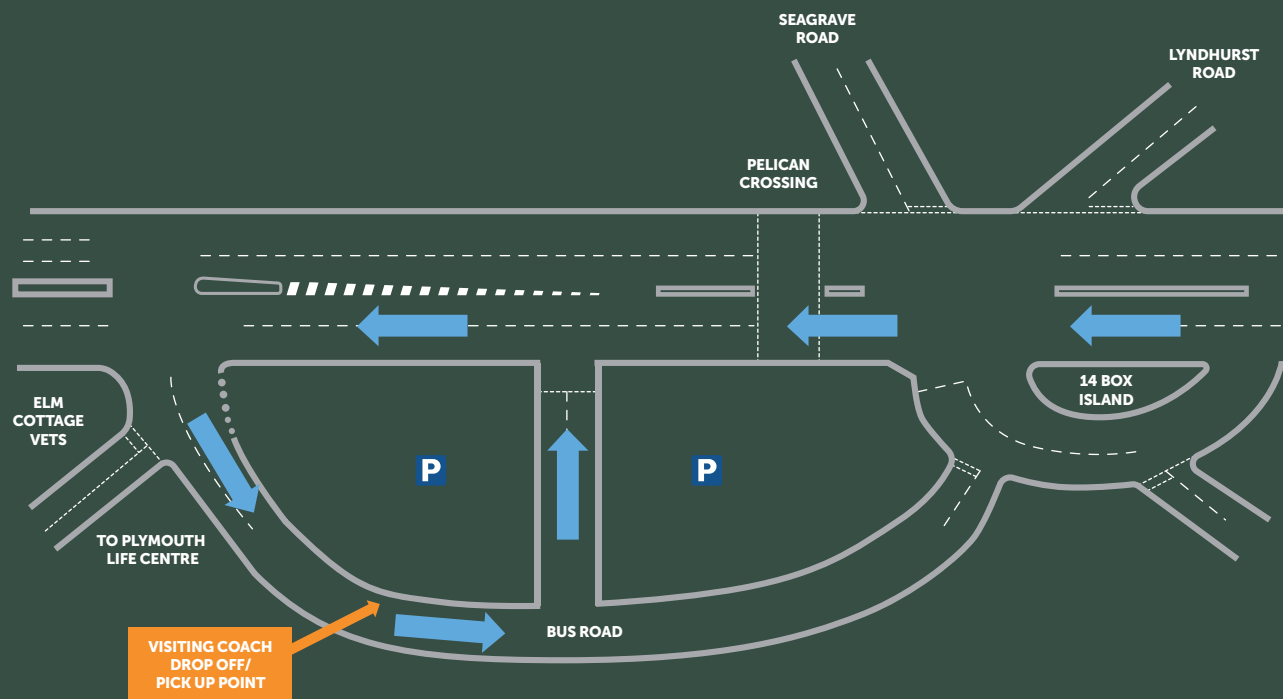
Plymouth Pavillions

Millbay Road, Plymouth, PL1 3LF
To book, email: enquiries@theticketstore.co.uk

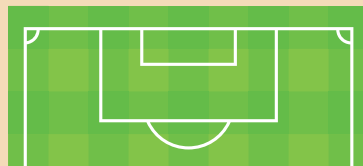
Stagecoach South West

The Ride, Plymouth, PL9 7JT
01752 264215

VISITING COACH DIRECTIONS



HOME PARK



HOME PARK STADIUM

Home Park stadium is located just off Outland Road and adjacent to Plymouth Life Centre and Milehouse Park & Ride car park. The stadium seats home fans in the newly renovated Mayflower Stand and in the Devonport and Portcullis Legals Lyndhurst Road Stands, while away supporters enjoy the match from the Kawasaki Barn Park End (blocks 21 – 23).





TICKETING

Home supporters

The easiest way to buy tickets is through our e-ticketing site, which can be accessed 24 hours a day at www.argyletickets.com. For each home match, we have an interactive seating plan which shows exactly what seats are available and at what prices.

Tickets can be sent to you as e-tickets. You can also remove the hassle and add the tickets digitally to your Apple/Google wallet - allowing you to use your smartphone at the turnstiles: simply select the option for digital tickets when making your purchase and choose "add to Apple wallet or Google Pay". You can then access your

ticket via your digital wallet on match day, with no need to visit the Ticket Office!

Alternatively, the Home Park Ticket Office team will be happy to talk you through the available seating options for your chosen match and take your booking via telephone (01752 907700) or in person at the Ticket Office. This is particularly useful if you have any specific seating requirements or would like to make a group booking.

Away supporters

Tickets are to be bought in advance via your own club's ticket office. However, dependent on away fan ticket sales, we often operate a pay on the day

system for visiting supporters through the away end turnstiles. This can vary from game to game, so do check with us before you travel.

Away seating is in the Kawasaki Barn Park End of the stadium, which includes wheelchair spaces.

Turnstiles typically open 2 hours prior to kick-off. Visiting supporters who have arranged for their tickets to be collected from Home Park will find these available from the ticket collection booth outside the away turnstiles.



MERCHANDISE

Looking to pick up this year's kit, a souvenir from your visit, or the perfect gift for the Argyle fan in your life? Stocking a wide range of replica kits, training and fashion wear, accessories, homeware and more, the Superstore is your ultimate Argyle shopping destination.

Located between the corner of the Devonport End and Mayflower Grandstand, behind the traditional Home Park turnstiles (which were once the main entry point to the stadium!), the Argyle Superstore is open from 9am on match days until 30 minutes after the final whistle.

There is also a dedicated retail outlet on the corner of the Devonport End and Portcullis Legals Lyndhurst Road Stand, selling Puma merchandise - including the Pilgrims' replica kit and training wear. Inside the ground, you'll find a merchandise stand inside both the Devonport and Portcullis Legals Lyndhurst Road Stand concourses.

Don't forget you can shop online 24/7 at www.argylesuperstore.co.uk, with delivery and in-store click and collect available. If you choose for your order to be collected at Home Park on a match day, please ensure you complete your order at least three days prior to the match.



COUNTDOWN TO KICK OFF

Saturday 3pm Kick offs

9am

11am

1.00pm

2.00pm

2.15pm

2.55pm

3pm

Tuesday 7.45pm Kick offs

9am

5pm

5.45pm

6.45pm

7.00pm

7.40pm

7.45pm

Home Park Ticket Office and Argyle Superstore opens

Family Activity Zone opens outside the Devonport End (activities are free for all and are open to both home and away supporters)

Turnstiles open for entry into Home Park

Teams are announced

Players' warm up begins

Teams emerge from the tunnel

Kick off

FAMILY ENTERTAINMENT

During matchdays, the Argyle Community Trust hosts a special Family Activity Zone from 11am at every home game. Away fans with young children are very welcome to come and take part in and enjoy a variety of sporting activities hosted outside the Devonport End at Home Park, including:

- 3 vs 3 blow-up pitch
- Swing ball
- Tennis
- Golf putting green
- Volleyball
- Archery

Additional activities are also added across the season.

All activities are free to access for all children, with no need to book – just turn up and enjoy! Feel free to come and join us or, to find out more information, please get in touch via: community@paafc.co.uk

Families won't want to miss the chance to meet our mischievous mascot, Pilgrim Pete! Pete can be found roaming the pitch-side areas inside Home Park in the hour leading up to kick off and is always happy to stop for selfies and photos.

The Argyle Superstore, which stocks a wide range of children's kits, fashion wear and accessories,

is the perfect place to pick out a souvenir from your visit. You can even customise and create your own perfect Argyle gift! With the ability to design your own personalised keyrings, coasters, mugs, magnets and notebooks, there's sure to be something for every Argyle fan.

Families will also find a wide range of food & beverage options, including adult and child meal deals, available through our kiosks inside Home Park. There are also television screens throughout the stadium concourse areas, showing other fixtures before kick-off to keep you up-to-date with everything happening in the football world.



MATCH DAY CATERING

Our catering team offers a wide range of hot foods, snacks, soft drinks and alcoholic beverages for you to enjoy prior to kick-off and at half-time – with options to suit the whole family and every taste, there's sure to be something to tempt you!

We also offer meal deals across our range of hot food and beverage options, which offer significant savings versus purchasing each item individually. Available for both adults and children, be sure to ask our friendly kiosk staff about meal deal options to make sure you get the best deal!

Please see an indicative menu and pricing opposite.

HOT FOOD

Proper Cornish steak pasty	£3.95
Proper Cornish cheese and onion pasty	£3.95
Proper Cornish sausage roll	£3.65
Proper Cornish vegan roll	£3.65
Balti Pie	£4.50
Beef Burger	£4.00
Double up	£2.50
Add cheese	£1.00
Add coleslaw	£1.50
Add onions	£0.50
Pizza twist (margherita/pepperoni)	£3.80

SNACKS

Kit Kat Chunky/Lion Bar/Yorkie	£1.50
Buttermilk Chocolate Bar	£2.00
Sharing bags: Tangfastics/Munchies/Aero Chocolate	£3.50
Burts crisps	£1.20

HOT DRINKS

Tea	£2.20
Coffee	£2.50
Bovril	£2.30
Hot Chocolate	£2.50

COLD DRINKS

Coca-Cola/Fanta/Sprite 500ml	£2.70
Diet Coke	£2.50
Fruit Shoot/Water	£1.50

MEAL DEALS

GREEN ARMY

Pasty and Drink (soft/hot/Carlsberg)	£8.00
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THEATRE OF GREENS

Pizza twist, chocolate, soft drink	£7.00
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PILGRIMS

Sausage roll, crisps, soft drink	£6.50
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ALCOHOL

Carlsberg Lager 500ml	£4.95
Thatchers Gold 500ml	£4.95
Thatchers Haze 500ml	£4.95
Tribute Pale Ale 500ml	£4.95
Vodka & Coke 250ml	£5.00
Gin & Tonic 250ml	£5.00

Draught alcohol (half pint/full pint)

Carlsberg	£2.55/£4.95
San Miguel	£2.75/£5.20
Thatchers Gold	£2.45/£4.95



MATCH DAY PROGRAMME

Our award-winning match day programme, The Pilgrim, is available for just £3 and contains exclusive interviews, features, action pictures and stories from across the Argyle family. Covering both the home and away sides, it's the essential companion to the day's game for all supporters, no matter who you support! There is also a dedicated children's section, containing fun quizzes, trivia, competitions and more.





HERE TO HELP

We are here to help you enjoy the best match day experience possible and to make the most of your visit to Home Park.

Should you have any questions, need help with directions or just want to find out what's going on around the ground, don't hesitate to speak to our friendly Here to Help team! As passionate members of the Green Army themselves, they'll be delighted to chat to you about all things Argyle, answer any questions you have and let you know about everything going on around Home Park! Whether it's advising on the perfect gift from the Superstore, letting you know which band is playing in the Fan Zone or where is best to meet Pilgrim Pete, the team is dedicated to helping you maximise your match day experience.

Easily identifiable through their purple high-viz jackets, you can find the team outside Home Park from 12.30pm on match days.

DISABILITY INFORMATION & ACCESS

Plymouth Argyle Football Club is a passionate advocate of access for all and champions inclusivity and diversity, in line with our club values of Respect and of being Fan and Community Focused. We warmly embrace and welcome all supporters, irrespective of any disabilities they may have, whether visible or hidden.

To help all supporters enjoy the best match day experience possible, the club employs a dedicated Disability Liaison Officer and Disability Ambassadors, who are on hand to assist on a match day - keep an eye out for staff wearing purple high-vis jackets or contact your nearest steward, who can put you in touch. For any assistance ahead of match day, please contact the team via disability@paafc.co.uk.

Home Park is an accessible stadium, with up to 28 wheelchair spaces available in the Barn Park End for visiting supporters. Disabled parking spaces are available in the park & ride car park adjacent to the stadium, though these are limited and early arrival is essential.

To help supporters with visual impairments make the most of their match day experience, our Soccer Sight live commentary service is on-hand to provide a highly professional and entertaining audio description of the action. Supporters interested in using this service can book on a first come, first served basis by emailing disability@paafc.co.uk ahead of your visit.

Sensory packs, which include a drawstring bag, ear defenders, fidget spinners, a sensory ball, an awareness card and lanyard, as well as further match-day information, are now available free of charge. The packs have been designed for supporters - particularly children - with autism, who attend matches, to make the match-day experience more accessible, comfortable and enjoyable. Supporters interested in receiving a pack can apply for one by contacting disability@paafc.co.uk.





SAFEGUARDING

Plymouth Argyle Football Club is committed to providing a positive, inclusive experience for young people who come into contact with the Argyle Family. We are committed to safeguarding and promoting the welfare of young people and adults at risk and expect all staff, volunteers and visitors to share this commitment.

If you have any safeguarding concerns at PAFC, please email the Dedicated Safeguarding Officer at safeguarding@pafc.co.uk, or speak to any member of staff.

Plymouth Argyle has a comprehensive safeguarding strategy, policies, protocols and case management system to prevent abuse and promote the wellbeing of our young people, staff, volunteers and visitors.

For more information on safeguarding at PAFC, please visit: www.pafc.co.uk/fan-information/safeguarding

Reporting: We have a zero tolerance approach to anyone who thinks it is acceptable to bully, intimidate or discriminate against a fellow supporter, player or member of club staff. We encourage supporters to report any instance of inappropriate comments, chanting or behaviour at matches. You can do this by speaking to the nearest steward, or discreetly to the club, via our match day reporting service: Text 66777 with the word 'ARGYLE' followed by your message.



**FOOTBALL IS A
GAME FOR **ALL**.**



#HERGAMETOO | @HERGAMETOO

HER GAME TOO

Plymouth Argyle is proud to be partnered with HerGameToo in a bid to make Home Park as safe, welcoming and inclusive as possible for female supporters.

For any support on match days or to report incidents of discrimination, contact our HerGameToo Ambassadors on Twitter @emzp14, @hayleypafc, @jonancekivell or text **66777** discreetly and anonymously.





FOOTBALL IS A GAME FOR **ALL**.

REPORT SEXIST ABUSE:

TEXT 'HERGAME' TO 66777 to discreetly report discrimination at the stadium.



@HERGAMETOO

#HERGAMETOO

ABOUT US.

#HerGameToo is run by passionate female football fans, aiming to kick sexism out of football. We strongly believe **football is a game for all**, and are actively working closely with football clubs to ensure women are safe and welcome in the game.



Each of us have experienced sexist abuse on social media and in person. It is a problem that has been ignored for too long, and one that many are shocked to hear is still a huge problem for many fans.

OUR AIMS.

- **CREATE AWARENESS AND EDUCATE ON SEXISM IN FOOTBALL.**
- **CREATE REGULAR CONTENT TO CHAMPION WOMEN IN THE GAME (PLAYERS, STAFF AND FANS).**
- **CREATE STRONG RELATIONSHIPS WITH CLUBS, TRUSTS AND COMMUNITIES.**
- **HAVE A PRESENCE AT FOOTBALL STADIUMS TO CREATE A SAFER, MORE WELCOMING ENVIRONMENT FOR WOMEN.**
- **CONTINUE TO CAMPAIGN AGAINST ONLINE ABUSE.**

TO REPORT.

Go to www.hergametoo.co.uk/report to report sexist abuse at football. This can be done anonymously.



@HERGAMETOO ON SOCIALS





LOCAL AREA

Shopping:

There are numerous shopping opportunities on offer, to suit every taste and budget, at Drake Circus: Plymouth's main shopping centre. Featuring a plethora of famous high street names, whether you're in need of some retail therapy or a bite to eat, Drake Circus has you covered. Located in the heart of the city centre, Drake Circus lies 2km from Home Park, which is a 5-10 minute drive or an approximate 30 minute walk. For a more unique shopping experience, try the independent shops around the Barbican area, which sell local crafts, goods and gifts.

Accommodation:

There are many options for somewhere to stay in the local area, including independent B&Bs (both close to Home Park and around the Hoe/Barbican areas) and larger chain hotels in and around the City Centre. The closest of these to Home Park is the Copthorne Hotel, situated near Plymouth Train Station.

Food & Drink:

The majority of Plymouth's main restaurants and eateries are in the city centre and Drake Circus shopping centre. There are also lots of fantastic independent restaurants and fish & chip shops around the Barbican and Plymouth Hoe areas, which, if you have time before the game, are fantastic areas for sightseeing and feature stunning views out over Plymouth Sound.

Why not take your experience to new heights by sampling the views from an incredibly unique location, by climbing to the top of Smeaton's Tower, the famous lighthouse on Plymouth Hoe!

If you need any groceries for your return trip home, there is a Morrison's Supermarket just a short drive from Home Park, along Outland Road.

CLUB CONTACTS

How to get in touch:

Stadium Address:

Home Park Stadium
Plymouth
PL2 3DQ

Main Switchboard: 01752 562561

General Enquiries: argyle@pafc.co.uk

Club website: www.pafc.co.uk

Ticket Office:

Web: www.eticketing.co.uk/pafc

Email: tickets@pafc.co.uk

Twitter: @ArgyleTickets

Phone: 01752 907700

Superstore:

Web: www.argylesuperstore.co.uk

Phone: 01752 558292

Disability & Access: disability@pafc.co.uk

Supporter Relations:

Email: supporters@pafc.co.uk

Twitter: @PAFC_SLO

Safeguarding: safeguarding@pafc.co.uk

Hospitality & Private Events: hospitality@pafc.co.uk

Commercial & Sponsorship:

commercial@pafc.co.uk

Press: media@pafc.co.uk

Club Social Media:



@Argyle



@Argyle



@PlymouthArgyleFC



@Only1Argyle

On match days, our team are on-hand to help! Look out for our Supporter Relations & Disability Liaison teams, who are visible both inside and outside the stadium before, during and after games. They are easily identifiable through their purple high-vis jackets, and are there to help with all aspects of your match day experience.





THANK YOU FOR VISITING

Thank you for visiting and we hope you enjoyed your time at Home Park.

Here at Plymouth Argyle we are passionate about delivering the best possible match day experience for all supporters, so we would love to hear about your visit. Supporter feedback, comments and suggestions are crucial in highlighting areas where we can enhance the match day experience we offer, so we welcome your thoughts!

Please send any feedback regarding your match day experience to feedback@paafc.co.uk – thank you for helping us provide the best services possible.

From all of us here at Plymouth Argyle, we wish you a safe journey home and we hope to see you back at Home Park again soon.