

COVID-19

STADIUM CODE OF CONDUCT

SUPPORTERS



You must read and agree to follow this code of conduct at all times. If you have purchased tickets on behalf of others, please make sure they have also read this code of conduct.

This code of conduct is designed to help create a safe and enjoyable environment and to protect you and your fellow supporters. To assist club staff please take the time to know what is expected of you. If you do not comply with this code of conduct, you may be denied entry or ejected from the stadium.

Before purchasing a ticket, and again before attending a match, you must decide whether it is appropriate for you to attend, including careful consideration of associated risks and your vulnerability status. This will include consideration based on your own personal circumstances (including your age, group size and make-up of the group, health status and susceptibility to infection).

The Club cannot completely eliminate the risk of transmission of COVID-19. Therefore, if you feel uncomfortable with the risk, you should not attend a match.

The Argyle family look forward to welcoming you back to Home Park Stadium.

This Code of Conduct acts to principally guide and advise ticket holders of the protocols in place ahead of and during the match day event.

The club has put in place a range of processes to help create an enjoyable environment for all supporters at our matches, however it is vitally important that all attendees understand the requirements of this code, to play their part in creating a safe experience.

Supporters are kindly reminded to adhere to this Code of Conduct at all times, and follow all safety requirements, to assist club staff and stewards, and to help protect you and fellow fans.

Supporters are encouraged to get vaccinated where eligible.

It is recommended that if you are not 'double-jabbed', you voluntarily take a lateral flow test before attending a fixture.

You must not attend if you, or anyone attending with you, is suffering from COVID-19 symptoms, feels unwell, or is required to self-isolate.

The club cannot completely eliminate the risk of COVID-19 infection, although we continue to take as many precautions as is possible.

In the event you develop COVID-19 symptoms whilst at Home Park, please notify the nearest steward immediately, who will direct you to the appropriate medical facility.

Plan your journey in advance and arrive at the stadium in plenty of time to go through all necessary entry procedures, ensuring you know where your stadium entry point is.

Although it is not a condition of entry, we ask all supporters to consider wearing a face covering during their visit, particularly in indoor areas, and transiting to and from their seat.

Club staff will continue to wear face coverings wherever possible, in order to protect fellow staff and supporters. We encourage you to do the same, unless exempt.

In order to reduce queuing times at concourses and limit contact, we encourage supporters to use contactless and cashless payments wherever possible.

Upon entering the stadium please pay close attention to signage, floor markings and instructions issued by stewards or via the club's PA system, this will help get you where you need to be in the most efficient way.

When using the Stadium amenities, such as toilets and food and drink outlets, please plan ahead to avoid queues during peak periods (for example, half-time) and follow the instructions of Club staff and stewards.

Please visit our Fans' Information Guide at pafc.co.uk for more on what to expect when you visit Home Park.

Please be respectful to supporters and staff in your vicinity, avoid close contact with those not known to you, and take a responsible approach to others, whose circumstances may differ from your own.

Always maintain good hand hygiene around the stadium – use any sanitiser dispensers provided and avoid touching your face or handles and railings whenever possible.

Please avoid unnecessary movement away from your seat location. Where possible wait until gangways are clear, and always follow signage and/or stewards' instructions.

Please be patient when moving around and leaving the stadium, be considerate towards stewards, and listen to their advice, in order to help ensure the Stadium event is safely and efficiently managed.

All other terms and conditions and Ground Regulations continue to apply and must be complied with.

